



SLS Login Helpline For Students

DAZHONG PRIMARY SCHOOL

Scenario 1: I Forgot my username

- 🏠 **Method A:** Ask your subject teacher for your username
- 🏠 **Method B:** Contact SLS Helpdesk for your username

Scenario 2: My account is locked

- 🏠 **Method A:** Ask your subject teacher to seek help from your SLS School Administrator to unlock your account.
- 🏠 **Method B:** Go to school website, fill up the [School-Based Helpline for SLS Login Issues](#) form under **Useful Links for Students**
- 🏠 **Method C:** Contact SLS Helpdesk to unlock your account

Scenario 3: I Forgot my password

- 🏠 **Method A:** You can self-reset password using the **Password Reset Link**



Preset "**Password Reset Email Address**" (under 'My Profile' page) for this to work

- 🏠 **Method B:** You can self-reset password by **Answering Security Questions**



Preset answers to the "**Security Questions**"(under 'MyProfile' page) for this to work

- 🏠 **Method C:** Ask your subject teacher to reset your password
- 🏠 **Method D:** Contact SLS Helpdesk to reset your password



SLS Helpdesk

📞 6702 6513 (Mon-Fri: 9am-9pm, Sat: 9am-3pm) **or** ✉ helpdesk@sls.ufinity.com

When you contact SLS Helpdesk, please get ready answers to your "**Security Questions**" :)

SINGAPORE

STUDENT LEARNING SPACE

LEARN ANYTIME, ANYWHERE, AT ANY PAGE